

SAFEGUARD NETWORK SYSTEMS WITH EDGE-CUTTING TECHNOLOGIES

先進技術 | 維護網絡系統安全 |

With a localized vision, Netcraft Information Technology (Macau) Co., Ltd strives to provide top quality IT services for all of it's clients.
抱著以本地業務為主的理念，天網致力為客戶提供優質的資訊科技服務。

In the modern era of Information Technology, Internet access plays an unprecedented role in all business sectors. From a single input to a complex application program, to bring each function to life is hugely reliant on the effort and creativity of devoted professional I.T. specialists. Back in 1996s, NetCraft Information Technology (Macau) Co., Ltd was already an early mover in the Internet and information system security markets. Headquartered in Macao and after a few years of operation, NetCraft has successfully expanded its business into other Chinese cities such as Beijing, Guangzhou, Shanghai, as well as Hong Kong; it now provides advanced network facilities and I.T. security solutions to clients in all of these regions.

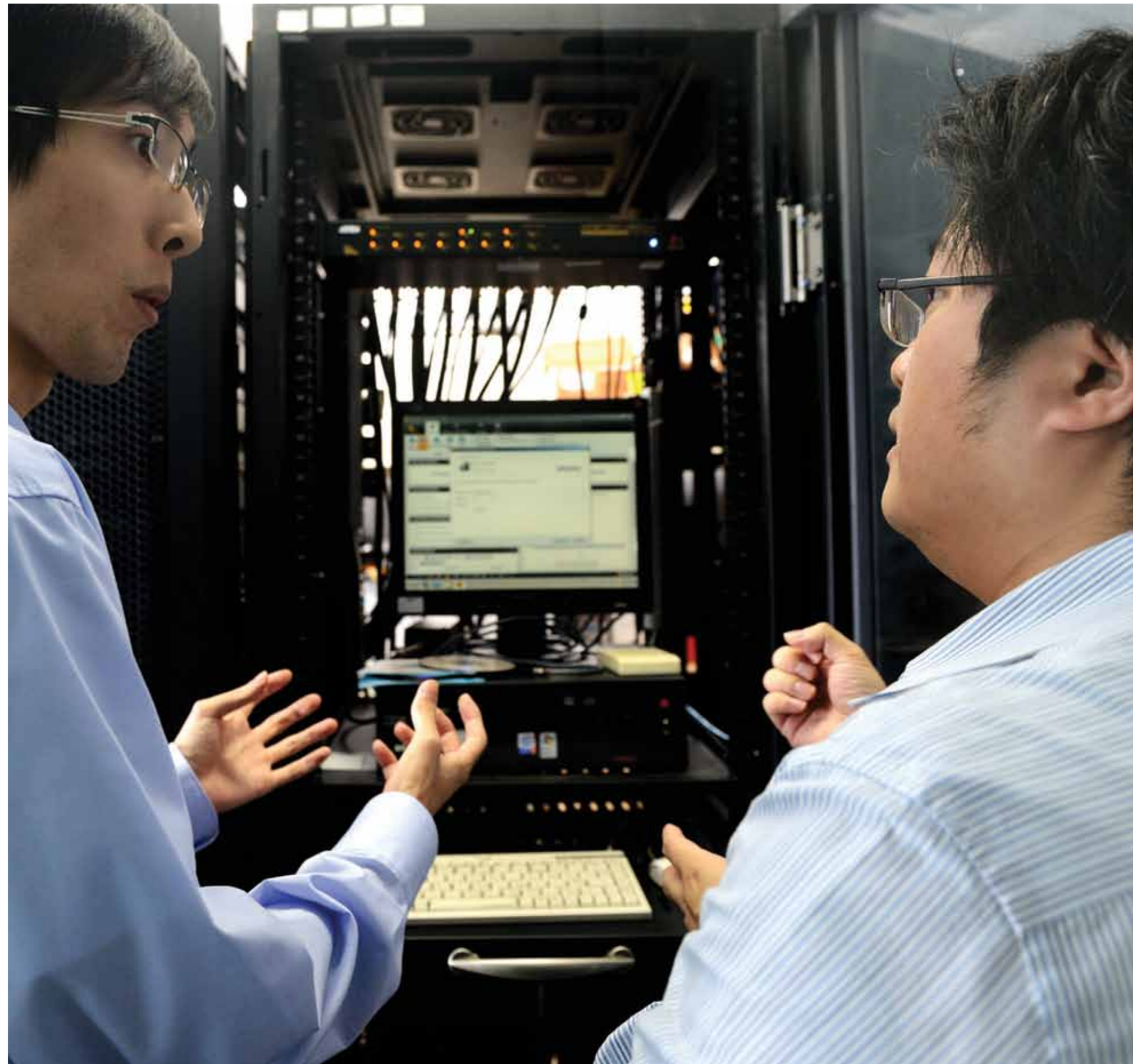
Technologies that meet international standards

Macao's I.T. infrastructure was fairly under developed in 1990s, but giving the city's rapid economic growth and completion of various infrastructure

不論任何行業，在現今資訊科技發達的世界，互聯網均成為重要的配套設施；一個按鍵、一個輸入，其背後的複雜應用程式都仰賴一群專業的資訊科技人員所維持。把握了先機的天網資訊科技(澳門)有限公司早於一九九六年便看準互聯網和資訊系統保安等應用市場，率先於澳門開業，數年後並將業務拓展至北京、上海、廣州等內地主要城市及香港特區，把先進的網絡科技建設及資訊保安等服務帶給中港澳三地的客戶。

設計國際級技術

九十年代初期，澳門資訊科技水平仍處於發展階段。隨著澳門經濟騰飛，以及多個基建項目的落成，現時本澳資訊科技技術已達國際水平，而天網公司亦乘勢而起，尤其在企業網路安全方案及企業應用方案上，有出色的表現；在網絡基礎設施上，天網透過設定流量調節器、負載平衡器及無線網絡接入點與橋接器等配套設施，以尖端技術有效地為企業設計出專業而合適的系統，提昇工作效率及生產力；作為網絡安全方案，天網早已設計出強大的防火牆，配合完善的入侵偵測及防禦系統以及殺毒軟件等，成為保衛網絡安全的第一大步。





projects. The development of Macao's I.T. has reached to international standards. Meanwhile, NetCraft has also emerged as a solution provider on network safety and other applications for different enterprises. In order to boost working efficiency and productivity of enterprises, the company provides cutting-edge technologies and tailors the improved systems with networking devices like flow regulators, load balancers, wireless access points (WAP) and bridges. For network security, NetCraft develops sophisticated firewalls combined with intrusion detection systems (IDS), intrusion prevention system (IPS) and antivirus software. This integrated network-security system is so powerful that can safeguard businesses and prevent major network threats.

In addition to preventing virus attacks in network systems, the application programs provided by NetCraft range from anti-spam, anti-phishing, anti-spyware, content and webpage filtering as well as IPSec/SSL remote-access technology that boost working efficiency of enterprises. Moreover, NetCraft also sets up access-control mechanisms such as monitoring systems, network video cameras, digital recording systems, integrated door access

除了抵擋外來入侵的病毒，天網亦提供精良的垃圾郵件過濾系統、反網絡釣魚插件、反間諜軟件、內容及網頁過濾及IPSec/SSL遠端存取技術等項目，幫助企業全面提升工作效率。天網亦能為客戶建立安全訪問控制，例如監控系統、網絡攝像機、數字錄像系統、門禁控制系統及警報系統等，這些設備適合於各行各業，令天網獲得不少教育機構、酒店、博彩機構、銀行及政府部門的垂青。

三大服務範疇 全面解決網絡問題

天網為客戶提供的服務以技術服務支援、網路支援服務及其他專業服務為主；在技術服務方面，提供硬體維護支援予各行業客戶，令其網絡及系統更流暢快捷，將不穩定的網絡問題一一消除！此外，IT委外服務、軟體支援服務、IT遷移服務及IT設備租賃服務均能展現出天網的技術水平。在網絡支援服務方面，作為澳門領先的系統集成商，天網更擁有業界認可的技術人員，擁有最新的工具、技術以及相關的知識，讓客戶享有更優質的服務。

以本地化服務取勝

在天網的文化體系中，不難發現他們的服務及制度均以本地化為主！致力提供優質服務的天網對員工的專業服務水平亦非常重視。天網負責人歐先生更表示，澳門是個充滿人情味的地方，而天網較其他同行優勝之處便是

management systems and alerting systems. These systems are suitable for various industries and have attracted clients such as educational institutions, hotels, casinos, banks and government departments.

Three types of services to tackle network problems

NetCraft offers technical support, network support and other professional services to clients. For technical-support, they provide hardware maintenance to all types of clients; it helps to improve the speed and stability of their networks and systems. NetCraft's technological strength can also be reflected from its services of I.T. outsourcing, software support, I.T. relocation and renting I.T. facilities. Lastly for its network-support, the system-solution provider hires recognised professionals and is well equipped with the latest tools and technologies, with specialist knowledge to provide top-quality and tailor-made services to all clients.

Localisation is key to success

In the NetCraft community, "localisation" is the key for their services and system. The company strongly emphasises employee's professionalism since it strives to provide top-quality services. Mr Au of NetCraft said that Macao is filled with the warmth of human touch and the strength of company is built by simply always respecting its clients: they always listen to client's needs and discuss possible solutions with prompt follow-ups to respond to client's requests. Such localised services are widely adopted by business clients. By focusing on localisation, NetCraft has gained a good reputation and enjoys steady long-term growth.

Tailored-made solutions for clients

Facing intense market competition, Mr Au believes on-the-job training for employees is crucial in helping NetCraft maintain its leading position. Employees are encouraged to improve their technical skills through continuous education and a well-developed promotion system can also boost their performance. NetCraft offers tailor-made solutions to satisfy clients' needs and gives the company flexibility in handling different situations, it is able to achieve its goals at different stages in addition to create sustainable growth for its business. M

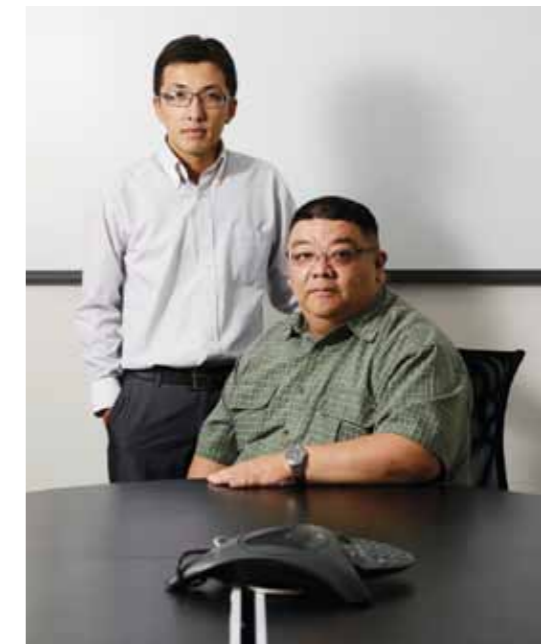
“Netcraft maintains its leading position by offering tailor-made solutions that satisfy client's needs.

天網的優勝之處是尊重客戶的訴求，讓每件事都可以『有商有量』。”

尊重客戶訴求，讓每件事都可以『有商有量』，每位員工都積極跟進客戶所需；這種迅速回應訴求的本土化服務令不少機構企業樂於採用，讓這一澳門人的資訊科技表表者多年來獲得良好商譽，並穩步拓展至今。

度身訂製的方案

至於天網如何在現今競爭激烈的澳門社會穩佔地盤，歐先生認為，人才培訓為當中的關鍵要素，他積極鼓勵員工持續進修，以提昇技能，而員工能夠在晉升制度良好的環境下工作，亦表現得更投入。此外，天網亦會根據客戶的不同需要設計出最適合的方案，縱使在預算有限的情況下都能靈活地因應可持續發展的情況，於不同階段實現其目標，抓緊每一先機向前邁進。 M



Person-in-charge Mr Au and Mr Lei.

負責人歐先生和李先生。

Opening page: Netcraft strives to support local enterprises with the best IT solutions.

This page: Netcraft's office environment.

開頁：天網致力為本地企業提供最完善的網絡支援服務。**本頁：**天網的辦公室。

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